

Agency 20 - Health & Human Svcs - Reg & Licensure

Statutory Authority:

The Department of Health and Human Services Regulation & Licensure was established by the Nebraska Partnership for Health and Human Services Act, Neb. Rev. Stat., Sec. 81-3001 et seq., effective January 1, 1997, together with the Department of Health and Human Services and the Department of Health and Human Services Finance & Support. Neb. Rev. Stat. Sec. 81-3201, et seq. provides for transition of programs to, powers and duties for, and administration of the Department of Health and Human Services Regulation and Licensure.

Vision Statement:

The Department of Health and Human Services Regulation and Licensure is an integral part of the Nebraska Health and Human Services System (HHSS). It is the vision of the System that the three specific agencies form a single, unified organization that provides an efficient and effective way of helping people live better lives.

Mission Statement:

"We help people live better lives through effective health and human services."

The HHSS principles are:

Communication: keeping people informed; listening actively; being open and accessible; and ensuring that we are accurate, timely, and complete in all we say and write.

Cooperation: a willingness to work with others in good faith; assisting and accepting assistance from them.

Collaboration: a willingness and ability to combine talents, knowledge and resources with others to create true partnerships.

Customer Service: responding to our customers in a respectful, timely, and effective manner.

Confidence: we do our jobs with commitment and professionalism, through accountable programs and accurate systems.

Goals:

The Department of Health and Human Services Regulation and Licensure is working with the other HHSS agencies to achieve the following goals/results/outcomes:

Communication: Our customers, the people we work with and the public, see us as open and honest in our communication, believe that we hear and understand what they say, and view us as a source of valid and reliable information that is easily accessible.

Cooperation: Our customers and the people we work with join us in seeking solutions and improvements.

Collaboration: Our customers and the people we work with trust that we will work with them as equals in the pursuit of common goals.

Customer Service: Our customers know we value them and are considerate of their needs.

Confidence: Our customers, the people we work with and the public rely on us to do our jobs effectively and efficiently with integrity and fairness.

Financial Data:

	Actual FY00	Approp FY01	Request FY02	Recom FY02	Request FY03	Recom FY03
General Fund	6,216,942	6,807,370	6,852,760	6,839,195	7,009,617	7,165,801
Cash Fund	8,168,684	9,881,711	10,169,583	10,532,646	10,230,158	10,917,361
Federal Fund	8,737,520	8,749,520	8,788,227	9,115,962	8,788,227	9,423,091
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total Agency	23,123,146	25,438,601	25,810,570	26,487,803	26,028,002	27,506,253

Agency 20 - Health & Human Svcs - Reg & Licensure

Program 177 - Regulation & Licensure Administration

Program Objectives:

Protect the public from preventable wrongdoing, harm and danger by:

1. developing, communicating, and/or enforcing consistent, understandable and appropriate standards governing health care programs and facilities, environmental services, and eligibility for entitlement programs;
2. monitoring health and health-related environmental conditions and establishing reliable data bases; and,
3. providing appropriate technical assistance, training and support to communities, customers and care providers.

Financial Data:

	Actual FY00	Approp FY01	Request FY02	Recom FY02	Request FY03	Recom FY03
General Fund	6,155,152	6,741,454	6,786,844	6,770,989	6,943,701	7,095,259
Cash Fund	5,038,718	6,417,605	6,694,755	6,960,139	6,752,678	7,235,668
Federal Fund	8,737,520	8,749,520	8,788,227	9,115,962	8,788,227	9,423,091
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total Agency	19,931,390	21,908,579	22,269,826	22,847,090	22,484,606	23,754,018

Performance Measures:

1. Each division will conduct at least one customer-satisfaction survey during the biennium.
2. Process and promulgate at least 80% of all new and amended HHSS regulations within 6 months.
3. Compare actual performance in Fiscal Years 2000 through 2003 for each of the following categories: new licenses issued; licenses renewed; licenses denied; complaints received; investigations, surveys, and inspections completed; and licenses subject to discipline.
4. Compare actual numbers of entitlement recipient eligibility files referred for investigation in Fiscal Years 2000 through 2003.
5. Achieve a Gold Standard award for the Cancer Registry each year.
6. Compare the actual number of and attendance at agency-sponsored training provided to communities, customers and care providers for Fiscal Years 2000 through 2003.

Agency 20 - Health & Human Svcs - Reg & Licensure

Program 178 - Professional Licensure

Program Objectives:

Protect the public from unsafe, incompetent, negligent and unprofessional practices of credentialed persons by:

1. credentialing only those who meet initial and continuing requirements;
2. investigating complaints in a timely and professional manner;
3. imposing compliance, including discipline, on persons who violate credentialing requirements; and,
4. monitoring adherence to compliance requirements.

Provide information and perform transactions concerning credentialing efficiently by providing customers electronic and telephonic access to credentialing information 24 hours a day, seven days a week and by providing the opportunity to complete credentialing transactions electronically.

Financial Data:

	Actual FY00	Approp FY01	Request FY02	Recom FY02	Request FY03	Recom FY03
General Fund	61,790	65,916	65,916	68,206	65,916	70,542
Cash Fund	3,129,966	3,464,106	3,474,828	3,572,507	3,477,480	3,681,693
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total Agency	3,191,756	3,530,022	3,540,744	3,640,713	3,543,396	3,752,235

Performance Measures:

1. Compare actual performance in Fiscal Years 2000 through 2003 for each of the following categories: new licenses issued, licenses renewed, licenses denied, licensees disciplined, licensees monitored for disciplinary compliance, licensees served by Licensee Assistance Program, number of investigative cases opened, number completed and average age of open cases.
2. Compare the number of licensure applications and renewals submitted electronically in FY 01 with those for FY 02 and FY 03.
3. Compare the actual performance in Fiscal Years 2001 through 2003 for the following: average length of time from receipt of initial credentialing applications to issuance of the credential or denial, average length of time from receipt of renewal applications to issuance of the credential or denial.